



## **TICKETING POLICIES AND RESOURCES**

- **Pricing and Availability of Tickets**
  - Tickets for our events and educational programs can be purchased through various channels: this website, by phone, or at our Guest Services Welcome Center. Prices listed on this site are accurate as of the time they are posted and will be honored if purchased at that time, though they may change without notice as the site updates. All purchasing methods access the same ticketing system and inventory.
- **Refunds or Exchanges**
  - It is the purchaser's responsibility to ensure they can attend the event before buying tickets. We do not offer refunds for tickets to CJC events that proceed as scheduled. We can offer exchanges for upcoming CJC events in the case of extenuating circumstances at the discretion of JCC or CJC staff based on availability.
- **Canceled or Postponed Events**
  - Occasionally, our events may be canceled or postponed due to factors such as weather, safety concerns, unforeseen circumstances, or other issues that prevent the event from proceeding as planned. If this happens, we will notify you as soon as possible via the email address you used at registration.
  - In the event of a cancellation, we will provide details on how to request a refund. If the event is postponed, your tickets will automatically be transferred to the new date. If you are unable to attend the rescheduled date, we will offer instructions on how to obtain a refund at that time.
- **Ticket Transfer**
  - If you are unable to attend an event that you have tickets for, you are welcome to transfer your tickets to a friend or family member.
  - Please call or visit our Guest Services Welcome Desk for assistance and additional information as the name assigned to the tickets likely needs to be updated.
- **Ticket Limits**
  - The San Diego Center for Jewish Culture shall be entitled, in its sole discretion, to implement ticket purchase limits on any basis.
- **Military Discount**
  - The San Diego Center for Jewish Culture is pleased to offer military personnel and their immediate families the listed Military price for all of our events. If a Military price is not listed, the JCC Member price applies instead. Discounts are not stackable.
  - Please call or visit our Guest Services Welcome Desk for assistance and additional information.
- **Group Discount**
  - Groups of 10 or more receive a discount of 20% on single ticket prices.
  - Please call or visit our Guest Services Welcome Desk for assistance and additional information.



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- **Standby Tickets**
  - Some of our events may sell out in advance. On the day of such events, a limited number of same-day tickets might be released depending on seating availability at the start of the event. For these situations, the San Diego Center for Jewish Culture will manage a standby line that will allow patrons to claim these tickets on a first-come, first-served basis. Joining the standby line does not guarantee entrance to the event and a corresponding ticket purchase is still required for admission to the event.
- **Late Seating**
  - Should you arrive at the theatre late or after curtain, you will be asked to enter the David & Dorothea Garfield Theatre from the top entrance or asked to wait until there is a suitable seating break during the performance. Please plan to arrive at the event 30 minutes ahead of the scheduled start time to avoid being seated late.
- **Accessibility**
  - The San Diego Center for Jewish Culture is pleased to offer a variety of accessible options for all of our events. Please [CLICK HERE](#) or visit [sites.google.com/lfjcc.org/cjaccess/home](https://sites.google.com/lfjcc.org/cjaccess/home) to learn more about what we can provide at the David & Dorothea Garfield Theatre and fill out the accompanying form if you have any specific accommodation requests that we can assist with.
  - If you have additional questions about accessibility, please contact Sarah Cohn, Audience Experience Manager, at [sarahc@lfjcc.org](mailto:sarahc@lfjcc.org).